

## Rules of Conduct

The Hearst Public Library offers its patrons a vast array of services, in a safe and pleasant atmosphere favourable to reading, to learning and to the use of its materials and services. In order for everyone to take advantage of the library's services, patrons and visitors, must respect the rules of conduct.

Rules of conduct at the library:

1. The right of others to make use of the library constitutes the basic rule. Disturbing behaviour is not tolerated. Ex: yelling, running or screaming.
2. Threats, violence or harassment whether verbal or physical, are prohibited. This type of behaviour is not accepted.
3. Patrons must wear a shirt and shoes at all times.
4. Closed drink recipients and food are permitted at tables only. No food or drink are allowed at the computers.
5. Animals are not permitted with the exception of service dogs (ex: dog for the visually impaired).
6. Access to computer sites depicting sexual, violent or criminal content is forbidden.
7. Upon staff request, library patrons must open their bags for inspection.
8. Use of sport equipment is not permitted (ex: bicycle, rollerblades).
9. People under the influence of alcohol or drugs are not allowed on the premises.
10. Inappropriate use of language is not tolerated.
11. Solicitation of any kind or ticket selling are not permitted.
12. Sleeping on the premises is not acceptable.
13. Smoking on the premises or at entryways are not permitted.
14. Aisles and doors must never be obstructed.

In the case where these rules are breached, staff will give one verbal warning and if the behaviour persists, the person will be asked to leave the premises.